

APPENDIX 4

Extended opening hours, Herons Churchill Street

Tue 23/08/2022 12:19

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

EXTRNL

Sir,

I wish to register my objection to the application for extended opening hours. There is already considerable disturbance for residents living to the rear of this shop during current hours.

The new hours would add another 3 hours (07:00 -08:00 and 20:00 to 22:00) where deliveries and other workings are carried out via the rear exit.

It would, in my opinion, add further to the anti-social behaviour in the area.

There are two other shops locally where alcohol can be bought without extending these hours.

Regards.

Sent from Yahoo Mail on Android

Re: Heron Licence Change

Sun 28/08/2022 17:06

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

EXTRNL

To whom it may concern

I am writing to contest both the the liquor licence and extension of hours request by Heron, Churchill Street, Howdon, NE28.

In our area, Heron clearly plays a role in supplying affordable food and beverages to the local demographic and the cost effectiveness of this food also supports many in the area who are deprived, in receipt of benefits and/or who may soon be classed as this due to rising fuel costs.

However, as a deprived area, we also have a higher rate of risk taking behaviour and antisocial behaviour. Both of which would be fueled by Heron's lower cost supply and make it much more accessible for residents in our area to access this.

Currently, those who would purchase alcohol can already do so from an off licence (literally across the road), several off licences dispersed by several streets and blocks and Aldi. This disperses residents who may be hoping to purchase alcohol either already under the influence, or those who wish to become intoxicated reducing the possible nuisance levels of those congregating. As opposed to heron being an additional one stop shop which would attract more patriots and potentially cause gathering in local connections to streets, such as gilsland avenue and cold stream, and Churchill Street which already have broke glass and packages left by shoppers of heron and from heron themselves as there is lots of rubbish and boxes left to fly around behind the store.

Increased opportunity to purchase alcohol could also cause an increase in harm to children and families as alcohol fueled domestic violence and child abuse are in close correlation.

The crime rate and antisocial behaviour of underage drinkers and adults is already high in our area and this would allow more risk of underage drinking. Heron, will of course have a challenge 21/ 25 order, yet already, energy drink policy and supply is not followed consistently and the staff that work there are local residents happy to turn a blind eye for local lads and lasses who are friends of friends or relations of people they know.

There were many promises made about heron in the original plan that the landlord is already refusing and local councillor have had to be involved to ensure they are addressed albeit slowly. I question what promises and rules they will agree to follow, only yo become lax due to low paid staff, and the focus on profits.

Finally, while heron supply low cost food and aim to provide greater provision of food and drinks to local families, the quality and health of the food supplied is dreadful, contributing to the inequalities of health of local families. By this I mean that the longer the hours, the more accessible food and drinks will be, meaning that heron may become more popular and more families might shop more often, selecting poor quality and unhealthy foods for adults and children. This can cause harm to the children of Howdon, their dental health, obesity levels and prevention of life long disease prevention caused by high fat, high salt high sugar foods. As opposed to now, where as parents and guardians would make the

short walk to Aldi for healthier cost effective food.

To pass this request would be to directly allow harm and poor behaviour in our local area. Please, for the good of our community and its population, please refuse this and protect us from public nuisance, antisocial behaviour and promote the health and well-being of our local population.

If you could please confirm receipt of this representation- I would greatly appreciate that.

Kind regards

Re: Heron License Change

Mon 29/08/2022 10:11

To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

EXTRNL

Sent from my iPhone

> On 29 Aug 2022, at 12:31,

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> To whom It may concern

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> I am putting a letter of representation in as of today. 29/08/2022

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> I am objecting to the change in the opening and the liquor license extension for Heron foods. We live directly behind the stores service doors and have had nothing but noise and mess since the fence coming down in February of this year.

> This has caused us stress. No privacy, rubbish flying into our garden as rubbish not put directly into bins and allows to blow off the cages at the bottom of our garden. The staff of Heron have no respect for the neighbouring homes behind.

> Swearing shouting and slamming the doors. This cannot be avoided as the doors are made from heavy metal but are opened constantly throughout the day. I have had a form from the environmental agency to say how much noise we put up with but it's hard to comment as we work and it's on and off as the day goes on. So there is no way I'm going to keep filling a form in each time the doors open and get a delivery of cages. We have never enjoyed our garden this year as the Landlord has failed to replace the fence. Also the fence did not block the noise out the way it said it would or should have. It seems like it's been overlooked because it has gone ahead. Obviously nobody keeps a check on the area after the plans have been passed. I have had to complain and email our local councillor on many occasions over the past year.

> The area at the moment is full of rubbish and youths hanging around. So it will go on later in the evening. I think this will encourage more anti social behaviour and increase rubbish. The area has become worse In the past few years. As always lived in Howdon we have seen an increase in this. Also with having public access cuts so near it will encourage youths to use them to be hidden from view. Please consider this as it will bring the area down even further. Also consider the effect on the neighbours that will be affected by this change.

> Both myself and my husband get up between 4.30 and 5.00 in a morning for work. So now you are telling us that the noise after Heron closes at 10 pm it will go on a half hour later till 10.30. We go to bed between 9.30 and 10 in the evening. They have never considered noise to ourselves. Not very fair to people. We sleep in the bedroom at the back of our house. While summing up your decision put yourself in the people who will affect shoes. I have lived in my home for 35 years and have to say Heron has affected things in the short time it has been open.

> The original plans were for a acoustic fence which never happened. So it did not keep the sound to a minimum. The fence was there for privacy this has not been the case for 6 months.

> I have not been able to let my grandkids play In the garden in the paddling pool as I do not know

> If the staff from Heron have been DBSd probably not.

> Also the staff at Heron choose who they serve drink to and who not regardless of 21/25 policies

being in place as I was refused an energy drink at 56 years of age because the supervisor on shift at the time chose to challenge me. The staff have no regard for people and their lives.

> Please to not extend this license as there are enough premises that people can buy alcohol later in the evening.

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> Kind regards

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> Sent from my iPhone