

Meeting: Overview, Scrutiny and Policy Development Committee

Date: 7 July 2021

Title: Review of Parking Strategy

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Service: Environment, Housing and Leisure

Wards affected: All

1. Purpose of Report

- 1.1 This report provides an update on parking services in North Tyneside and proposals to review the operation of the North Tyneside Parking Strategy.

2. Recommendations

- 2.1 Committee is invited to note the information in this report.

3. Details

- 3.1 The North Tyneside Parking Strategy was adopted in September 2017 and is linked to the Authority's long-term aims identified in the North Tyneside Transport Strategy.
- 3.2 The Parking Strategy sets out how the Authority will make parking work for residents, businesses and visitors, to deliver a safe, consistent and transparent parking service.
- 3.3 Around that time, Members of the Overview, Scrutiny and Policy Development Committee undertook a review of the parking permit system and made a number of recommendations which were accepted by Cabinet to improve this system, e.g. to rationalise the number of permits available and to implement a hybrid online system.
- 3.4 Whilst there is no doubt that there have been improvements in the parking service since the adoption of the Parking Strategy and the implementation of the majority of the parking permit system improvements, the former Cabinet Member for Environment and Transport and Members of the Overview, Scrutiny and Policy Development Committee raised some issues surrounding some aspects of service delivery. These included, the time taken to implement parts of the permit system; apparent difficulty in assessing parking requests; and occasions where responses from the parking service were technical and not user-friendly.

- 3.5 At the request of the former Cabinet Member for Environment and Transport, officers implemented a number of measures to address these issues and monitor improvement.
- 3.6 The new Cabinet Member for Environment has noted that the Parking Strategy has been in place for over three years and believes now is the right time to review it.
- 3.7 The Cabinet Members is clear also that she would value the involvement of members as part of that process, particularly those members involved in the 2017 Scrutiny review of parking.
- 3.8 The review process is likely to involve a questionnaire to all members and the setting up of a Reference Group.
- 3.9 On completion of the review the updated Parking Strategy will be presented to the Overview, Scrutiny and Policy Development Committee for examination.

4. Background Information

The following documents have been used in the compilation of this report and may be inspected at the offices of the author.

[North Tyneside Transport Strategy](#)

[North Tyneside Parking Strategy](#)