



**Northumbria Healthcare**  
NHS Foundation Trust

THE  
**NORTHUMBRIA WAY**

PEOPLE CARING FOR PEOPLE

# Care Northumbria

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# What is Care Northumbria?

- A new domiciliary care service
- Offers support with personal care to people in their own homes
- Is commissioned to provide services in both Northumberland and North Tyneside, allocated work through usual local authority pathways
- Supports people to return home with care as needed when they are ready to leave hospital
- Supports patients, families and carers to receive high quality packages of care at home that meet their needs
- Supports local authority and care provider market gaps within Northumberland and North Tyneside

# What's informing us and why do we need Care Northumbria?

- Across both local authority areas there are substantial gaps in availability of care provision
- People are often in hospital awaiting care packages or placed in a step down facility while they await care at home, which can increase the risk of dependence upon services and reduce the opportunity to return home. It is critical that we support people home at speed and with good quality care to prevent this
- The sector has had a hard time and is under pressure
- We want to enter the market to deliver high quality NHS care and give value back to the caring role in which morale has been severely damaged
- The opportunity feels right for the Trust to move into this area and deliver personal care and elevate the standards across the system for those who need it

# Where have we got to so far in this development?

- Added personal care to Northumbria Healthcare Foundation Trust's Care Quality Commission (CQC) registration
- Registered manager in post
- Structure for Care Northumbria service agreed
- Phased recruitment in progress
- Induction and training programme in place
- Communication strategy in place



CareNorthumbria

You're in the right hands

# Hurdles

- New area of work for the Trust
- Providing support in this area in a way that does not de-stabilise or threaten existing provision:
  - Although we recognise that there is likely to be some disruption
- Financial modelling and financial viability:
  - Our staff will be employed on NHS terms and conditions
  - They will be part of our broader organisation
  - We will be receiving payment at prevailing market rates
- Sequencing and mobilisation speed
- Organisational understanding of personal care

# Finally...

- This is an exciting new area of work for us
- For us, it is an innovative, new way of delivering care and provision at home
- The ability to increase capacity for domiciliary care provision in the Trust area will be welcomed



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**Any questions?**



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**Thank you**

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