



North Tyneside Council

Secure Sub-committee

Wednesday, 29 January 2025

Tuesday, 4 February 2025 0.01 Chamber – Quadrant, The Silverlink North, Cobalt Business Park, North Tyneside, NE27 0BY commencing at 6.00 pm.

Agenda Item	Page
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1. **Apologies for Absence**

To receive apologies for absence from the meeting.

2. **To receive any Declarations of Interest and Notification of any Dispensation Granted**

You are invited to **declare** any registerable and/or non-registerable interests in matters appearing on the agenda, and the nature of that interest.

You are also invited to **disclose** any dispensation in relation to any registerable interests that have been granted to you in respect of any matters appearing on the agenda.

You are also requested to complete the Declarations of Interests card available at the meeting and return it to the Democratic Services Officer before leaving the meeting.

If you need us to do anything differently (reasonable adjustments) to help you access our services, including providing this information in another language or format, please contact democraticsupport@northtyneside.gov.uk

Agenda Item	Page
<p>3. Minutes of the Previous Meeting</p> <p>Minutes of the previous meeting held on 3 December 2024 to be confirmed and signed by the Chair.</p>	<p>5 – 12</p>
<p>4. Appointment of Substitute Members</p> <p>To be notified of the appointment of substitute Members.</p>	
<p>5. Homelessness in North Tyneside</p> <p>To receive an update on homelessness in North Tyneside, with a specific focus on temporary accommodation and prevention work.</p>	<p>13 – 14</p>
<p>6. Consumer Standards for Registered Providers and Tenant Satisfaction Measures</p> <p>To provide an overview of the Regulatory Framework of Consumer Standards for all Registered Providers of social housing; and the provisional results of the 2024-25 Tenant Satisfaction Measures (TSMs) survey that was completed in December 2024.</p>	<p>15 – 30</p>
<p>7. Work Programme 2024-25</p> <p>It is important to regularly review the work programme and seek views of members of any items they may wish the sub-committee to consider. A draft work programme is attached highlighting the current position for discussion at the meeting.</p>	<p>31 – 34</p>
<p>8. Date and time of next meeting</p> <p>6.30pm on Monday 10 March 2025.</p>	

Members of the Secure Sub-committee

Councillor Andy Newman (Chair)

Councillor Rebecca O'Keefe

Councillor Louise Bell

Councillor Josephine Mudzingwa

Councillor Joan Walker

Councillor Nigel Huscroft

Councillor Tricia Neira (Deputy Chair)

Councillor Linda Bell

Councillor Joe Kirwin

Councillor Dr Olly Scargill

Councillor Julie Day

Councillor Claire McGinty

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Secure Sub-committee

Tuesday, 3 December 2024

Present: Councillor A Newman (Chair)
Councillors R O'Keefe, Linda Bell, Louise Bell, J Kirwin,
J Mudzingwa, O Scargill, J Walker, N Huscroft,
C McGinty and M Thirlaway

In attendance: Councillor J Harrison (Cabinet Member for
Housing), P Mennell (Director of Housing & Property
Services), T Hartigan-Brown Head of Housing
Management), C Woodcock (Deputy Director of
Public Health), J Brown (Operations Manager,
Community Protection)

Apologies: Councillor J Day

S15/24 To receive any Declarations of Interest and Notification of any Dispensations Granted

There were no declarations of interest or dispensations reported.

S16/24 Appointment of Substitute Members

Pursuant to the Council's Constitution the appointment of the following substitute member was made:

Councillor M Thirlaway for Councillor J Day.

S17/24 Minutes of the Previous Meeting

Resolved that the minutes of the previous meeting held on 24 September 2024 be approved and signed by the Chair, subject to an amendment to include Councillor C McGinty as present at the meeting.

S18/24 Tackling Anti-Social Behaviour in North Tyneside

The Secure Sub-committee considered a briefing paper by the Cabinet Member for Public Health, Safety and Wellbeing, and associated presentation regarding the ongoing work in relation to tackling Anti-Social Behaviour (ASB) in the borough and any future plans.

In introducing the report, the Director of Housing and Property Services noted that a representative from Neighbourhood Policing was due to attend but unfortunately was called away at the last minute.

It was reported that Local Community Safety Partnerships (CSPs) were introduced by Crime and Disorder Act 1998 and brought together local partners to formulate and deliver strategies within their communities to tackle crime and disorder. The Safer North Tyneside Board was responsible for ensuring there were local strategies in place to: Reduce crime and disorder (including anti-social and other behaviour adversely affecting the local environment), Combat the misuse of drugs, alcohol, and other substances, Reduce re-offending; and Prevent people from becoming involved in serious violence and reducing instances of serious violence.

The Safer North Tyneside Partnership (SNTP) was a statutory body and made up of statutory partners including North Tyneside Council, Northumbria Police, and North East and North Cumbria Integrated Care Board and Tyne and Wear Fire and Rescue Service, and monitored actions delivered through its various subgroups including the Anti-Social Behaviour Strategy Group (ASB). The ASB Strategy Group was made up of representatives from North Tyneside Council and partner agencies including Tyne and Wear Fire Service, Northumbria Police, Nexus. The Group's aim was to take a public health approach to tackling ASB across the Borough through partnership working and had developed an action plan which incorporated the priorities of the Safer North Tyneside Partnership Plan. These were to Review data sets to improve analytical capability and share information across partners; Work in partnership with Northumbria Police, Tyne and Wear Fire and Rescue and Nexus to reduce ASB in identified hotspot areas of the borough; and continued to support victims of anti-social behaviour with multi-agency ASB Case Reviews.

The Authority's Community Protection Team worked very closely with

Northumbria Police to patrol the open public spaces and our resident estates in the borough, sharing resources and planning individual operations depending upon need and intelligence. An annual Community Safety Strategic Needs Assessment was produced to inform the partnership's work, strategies and policies which was provided at Appendix 1. Through this partnership the authority's Community Protection Team and Northumbria Police worked on various projects, including:

- Project Shield
- Coast Watch
- MAST (Multi Agency Safer Transport project) & WiSPP (Woman in Safer Public Places)
- Operation Respect
- Anti-Social Behaviour Awareness Week (18 – 22 November)
- Tenure neutral approach
- Headlines from Partners – Success
- Police intelligence

Details of future work included preparedness for Christmas festivities and data on overall crime was summarised in the report.

It was reported that North Tyneside Council Environmental Crime and ASB Policy review was underway and was hoped for sharing early 2025. Additionally, the Community Protection team were looking at refreshing the offer they currently had to residents who were victims of, or witness to anti-social behaviour. The current model had been successful for many years now but as this was a volunteer led service, the authority had found over the last 12 months the retention and recruitment of new volunteers had been limited.

Overall, over the last 5 years anti-social behaviors reported to Northumbria Police had decreased by 19%. There were 5,533 ASB Incidents reported to Northumbria Police during 2023/24, at a rate of 26.13 per 1,000 population, significantly lower than the Northumbria Police Force rate of 18.95 per 1,000 population. As of quarter two, there were 3,191 anti-social behaviour incidents, at a rate of 15.2 per 1,000 population. This was a marginal increase of 1.8% compared to the same period during the previous year and 3.7% compared to the year before. The most reported ASB incident type at the end of quarter two was "Other ASB" (40%). 18% of ASB incidents were neighbourly disputes which had decreased by 12%

compared to the same period last year. Motorcycle disorder accounted for 13%, while inappropriate use of public space accounted for 14.6% of ASB in quarter two. By ward, Wallsend Central (31.68/1,000 pop) and North Shields (30.53/1,000 pop) wards experienced significantly higher rates of ASB per 1,000 population than the borough rate (15.2).

Regarding perception of Community Safety, results from the latest residents' survey 2024 would not be available until mid-2025. The 2022 Residents Survey results showed that a proportion of residents stating they felt safe after dark had established and remained in line with the survey conducted in 2021. Perception of community safety was one of the main key drivers of resident satisfaction in the local area as a place to live. Residents considered low levels of crime and ASB to be two of the most important issues and most in need of improvement. Women were more likely to state that anti-social behaviour needed improving than men. Unemployed residents were also more likely to state that anti-social behaviour needed improving. Residents in the Southern area of the borough were more likely to state their priorities were tackling anti-social behaviour and crime.

The presentation on Anti-Social Behaviour was delivered in three key sections:

Section 1 – Prevent

Section 2 – Our approach to Anti-Social Behaviour and Crime

Section 3 – Victim Support

What communities tell the Authority:

- A strategic assessment needs assessment was completed on an annual basis and this helped partners to identify the priority areas.
- Low levels of crime continued to be rated as the most important aspect of making somewhere a good place to live.
- Safer Communities Survey and Residential Survey.
- Resident's perception of safety after dark had significantly decreased since 2016, despite the borough having low levels of crime and ASB compared to national, regional and peer comparators.
- 89% of residents felt safe in the local area during the day and 45% at night. North Tyneside was one of the safest places in the country and feeling safe was one the key factors that made North Tyneside a great place to live, work and visit. However, residents were telling the authority they were feeling less

safe and crime, including anti-social behaviour, was one of the most important issues and in most need of improvement.

The presentation detailed the work of the Community Protection Team, including its projects and community work, future work and next steps. This included support for victims to:

- Deliver a victim centred approach to case management which focused on the harm and impact on incident of crime or anti-social behaviour had on victim(s).
- Provide high quality victim care and support, making sure that victims had confidence in the Authority's services and were kept informed about the progress and outcome of their case.
- Provide additional support to victims who were vulnerable or repeat victims of anti-social behaviour or hate crime.
- Strive for higher levels of customer satisfaction and listen to feedback about the Authority and its services.

During the presentation members of the sub-committee sought clarification from officers on a few issues which were responded to appropriately, including:

- The Authority's approach to delivering a tailored ASB service: - this included looking at data & trends and using evidence/literature and a larger partnership approach in assessing the impact of anti-social behaviour on all household members including children.
- Reporting of crime and looking at Police data was useful: - details were included in health data and trends/patterns over time with key colleagues to provide context to the data and how it was analysed, as data in isolation did not provide all the necessary information. North Tyneside Council was, however, unique in terms of public health for youths and linked to 'Youth Actions' and a public health approach.
- The collection of data was not always certain as it changed from time to time: - partners were keen to show local intelligence along with stats which could help to address concerns at Ward level.
- The way in which crime protection was managed at Ward level; - people in

North Tyneside feedback on how they felt about crime and safety issues which was recorded as part of data collection through the residents' survey.

- The correlation of attendance data by e.g. Fire Service and the way in which it merged with the Authority's wider services: - data was translated in the data linked to public health in tackling issues on the ground.
- A housing service level approach and the information available to Ward councillors: - this was provided within the powers used in tenancy agreements and the 'Neat Streets' initiative introduced in last year's budget proposals for cleaning up properties which would continue improving the Borough's estates and tackle environmental crime such as fly tipping.
- ASB reported to the Community and Public Spaces Protection team in relation to noise: - complaints were dealt with under statutory nuisance in terms of environmental health which was about limiting the problem and course of direction of travel.
- Noise and statutory requirements: - the Community Protection and Public Protection teams reviewed the situation in each case, and under the authority's Housing Strategy selective licensing could be looked at as well as working with private landlords on what they could apply.
- The plans for dealing with neighbourhood issues involving both social housing tenants and private sector: - the Community Protection team worked together with its partners to include joint meetings with housing associations and landlords.
- Tenancy victims support: - risk assessments and analysis were carried out in partnership with the victim and the type of tenancy.
- The policies and priorities in place to assure residents that changes to services were being made: - the Community Protection Team had recently been relocated under the Housing directorate which would provide more control in terms of service delivery: - a tenants perception survey could be undertaken as an annual measure supported by the recently introduced 'Neat Streets' initiative, the 'Equally Well Strategy', and by involving Ward councillors, key partners and community groups.

- Anti-social behaviour incidents: – the current Police report was up to date and a further breakdown of data/trends could be provided.
- A breakdown of stats on what the authority and private owner/occupier's managed: – this was important to understand in relation to the three themes of the presentation.

The Chair thanked officers for the comprehensive briefing paper and presentation.

The Chair also thanked members of the sub-committee for their contributions to today's discussions. He suggested that following the relocation of the community protection team into the Housing directorate, a next step could be to establish a study group to undertake an examination of the communications and reporting of anti-social behaviour, to include data, social/private occupants & victim support and residents' views.

The Cabinet Member for Housing commented he understood that people might feel frustrated if their perception was that nothing was being done to improve the delivery of services; and that it was important for the Authority to continue to review and develop the policies and plans already in place, and to provide information and feedback through its various communications and reporting mechanisms.

The Chair invited members of the sub-committee who wished to volunteer to take part in the study group, to let him know.

It was **agreed** that (1) the contents of the briefing paper and presentation on Anti-Social Behaviour be noted and as indicated above members of the sub-committee invited to participate in the proposed study group; and (2) the Sub-committee, if necessary, to make recommendations and observations to relevant Cabinet Members.

S19/24 Work Programme 2024-25

The proposed work programme set out at Appendix A to the report was received and the Chair invited members of the Sub-committee to put forward any further items they wished to be considered for inclusion in the work plan.

It was **agreed** that (1) the proposed work programme as presented be noted; and (2) a Study Group on behalf of the sub-committee be established to consider the delivery of communications and reporting in relation to Anti-Social Behaviour.

S20/24 Date and time of next meeting

6.00pm on Tuesday 4 February 2025.

Meeting: Secure Sub-Committee

Date: 4 February 2025

Title: Homelessness in North Tyneside

Author: Liz Archer, Head of Housing Need

Service: Housing & Property Services

Wards affected: All

1. Purpose of Report

- 1.1 This report supports the presentation delivered at Secure Sub Committee on 4 February 2025. It provides an update on homelessness in North Tyneside, with a specific focus on temporary accommodation and prevention work. Full details of the current position are provided in the presentation.
- 1.2 Homelessness remains an area of high demand, both nationally and across North Tyneside, reflecting the impact of the wider housing market. There are increased demands on services, which are reflected in expenditure. Plans are in place at North Tyneside to respond effectively to this, with ongoing delivery of actions to ensure continuous improvement of services.
- 1.3 The meeting on 4 February 2025 will be an opportunity to discuss any recommendations from Secure Sub Committee to take forward including a new homelessness policy.

2. Recommendations

- 2.1 The Sub-committee is recommended to note the contents of the report, which supports the presentation covering 'Homelessness in North Tyneside'.

3. Appendices

Appendix 1 – A copy of the presentation to be delivered at the Secure Sub Committee meeting held on 4 February 2025 will be circulated in advance of the meeting.

Meeting: Secure Sub Committee

Date: 4 February 2025

Title: Consumer Standards for Registered Providers and Tenant Satisfaction Measures

Authors: Richard Brook Tel: 07540 182 225
David Foster Tel: 07855 506 295

Service(s): Housing Growth & Property Services

Housing & Property Services

Directorate:

Wards affected: All

1. Purpose of Report

This report accompanies the presentation that will be provided to the Secure Sub Committee on the overview of the Regulatory Framework of Consumer Standards for all Registered Providers of social housing. The presentation provides a high-level assessment of how North Tyneside Council is performing against the Consumer Standards and identifies areas for further focus.

The report also provides the results of the 2024-25 Tenant Satisfaction Measures (TSMs) survey that was completed in December 2024. The provisional results for the service are positive, with satisfaction increasing across many areas of our service and demonstrating a continual trend of improvement from the previous survey completed in 2023-24.

2. Recommendations

It is recommended that the Sub-Committee:

1. Note the Council's position against the Consumer Standards and Tenant Satisfaction Measures provided in the presentation to the Committee
2. Approve that a progress report against the self-assessment action plan is provided to the Secure Sub Committee on an annual basis; and
3. Agree any further areas that the sub-committee wish to scrutinise further.

3. Information

3.1 Consumer Standards

The Regulator of Social Housing (Regulator) is responsible for ensuring that social landlords deliver services against the consumer standards.

Following significant events, including the Grenfell Tower disaster in 2017 and the tragic death of Awaab Ishak in 2020, the Social Housing (Regulation) Act 2023 introduced a proactive role for the Regulator to ensure that Registered Providers meet the Consumer Standards.

With effect from 1st April 2024, it gave the Regulator new powers to inspect and to intervene when they believe necessary, removing the 'serious detriment test' and giving the regulator new enforcement powers and tools.

The Regulator will now ensure compliance with the Consumer Standards through a programme of inspection that will include the Regulator issuing a consumer grading. All Registered Providers will be inspected within a four-year period (by April 2028). In addition to programmed inspections, the threshold for self-referral on consumer matters has been clarified in the Transparency, Influence and Accountability standard, with landlords expected to communicate with the regulator in a timely matter on all material issues that relate to non-compliance or potential non-compliance with the consumer standards.

A self-assessment against the standards is being prepared to provide a comprehensive assessment of how the Authority is performing against regulatory standards and will make recommendations that progress against our performance and service improvement activity that is monitored by Cabinet, relevant scrutiny committees and our tenants to provide assurance around key areas of risk.

3.2 Tenant Satisfaction Measures

The Regulator of Social Housing set out 22 Tenant Satisfaction Measures (TSMs) to capture tenants' views and provide an overview of how Registered Providers are performing across key areas.

The measures allow tenants to hold their landlord to account, see how well they are performing and provide an insight into where improvement is required. The Authority has a statutory duty to publish the results by the end of June 2025.

The survey was carried out between 23 September and 20 November 2024 with a computer-generated randomly selected sample of 5,000 tenant households chosen to take part.

Paper self-completion questionnaires were distributed to the selected sample, followed by reminders three weeks later. The Regulator acknowledges that this methodology is statistically likely to produce results lower than face-face or telephone surveys and takes this into account. For this reason, any comparison with other Registered Providers results needs to be caveated.

There are 22 TSMs in total. 12 measures are classed as tenant perception measures (TP) and are collated from the annual tenant perception survey.

The remaining 10 measures are collated from management data collated by the service and are categorised by the following:

- Building Safety check completed
- Keeping properties in good repair
- Complaints handling
- Responsible neighbourhood management

A full set of the Authority's provisional tenant perception measure results detailing our performance and comparison to 2023-24 can be found in Appendix 1.

4. Appendices

Appendix 1 – Provisional TSM Tenant Perception question results for North Tyneside Council 2024-25.

Appendix 1 – Provisional TSM Tenant Perception Question results

Green = Score improved

Amber = Score remains the same

Red = Score decreased

Satisfaction Measure	2023	2024%
	%	%
Satisfaction overall	69	71
Repairs in last 12 months	70	70
Time taken to complete last repair	65	67
Home is well maintained	66	67
Home is safe	70	74
Being kept informed	60	63
Listens to views and acts upon them	49	50
Treated fairly and with respect	70	71
Approach to handling complaints	33	42
Communal area clean and well maintained	54	57
Positive contribution to the neighbourhood	52	54
Approach to Anti-Social Behaviour	44	52



North
Tyneside
Council

Social Housing Regulation & Tenant Satisfaction Perception Survey

Page 19

Secure Sub-Committee
4 February 2025

Context

- Social Housing (Regulation) Act 2023 received Royal Assent on 20 July 2023.
- The Act builds on the:
 - I. Changes identified in the wake of the Grenfell Tower tragedy in 2017
 - II. Social Housing White Paper 2020: the charter for social housing residents
 - III. Awab Ishaq – Prevention of future deaths report
- The Act aims to drive up social housing standards, providing safe warm and decent homes.

Inspection

- From 1 April 2024 there is a new way that we will be regulated on our social housing. Once we have been inspected, within 4 years, we will be given a grade between C1-C4 judged against four key standards:
 - A. The Safety and Quality Standard
 - B. The Transparency, Influence and Accountability Standard
 - C. The Neighbourhood and Community Standard
 - D. The Tenancy Standard
- The new standards will make sure we:
 - I. ensure our tenants are safe in their homes
 - II. listen to our tenants' complaints and respond quickly to put things right
 - III. are accountable to our tenants and treat them with fairness and respect
 - IV. know more about the condition of every home and the needs of the people who live in them
 - V. collect and use data effectively across a range of areas, including repairs
- Tenant Satisfaction Measures (TSMs) will also be used to assess our performance

Grading	Description
C1	Our judgement is that overall the landlord is delivering the outcomes of the consumer standards. The landlord has demonstrated that it identifies when issues occur and puts plans in place to remedy and minimise recurrence.
C2	Our judgement is that there are some weaknesses in the landlord delivering the outcomes of the consumer standards and improvement is needed.
C3	Our judgement is that there are serious failings in the landlord delivering the outcomes of the consumer standards and significant improvement is needed.
C4	Our judgement is that there are very serious failings in the landlord delivering the outcomes of the consumer standards. The landlord must make fundamental changes so that improved outcomes are delivered.

How others are doing

- Local Authorities on average are being scored at C3 – serious failings and significant improvement needed
- Only one at C1 (Barnsley Council) and one at C4 (London Borough of Newham)
- In the region:
 - I. Northumberland were part of pilot but still unpublished as had failings they are yet to rectify
 - II. Gateshead due inspected in January 2025
 - III. Newcastle City Council rated as a C3
 - IV. Gentoo C1 rating

Safety and Quality Standard

- We have a clear programme of investment to maintain decency
- We have invested more resources in tackling condensation, damp and mould including more staff trained on HHSRS assessment
- Our repairs service performs well and there is good customer satisfaction
- A strong corporate response to dealing with H&S – gas, fire, legionella, electrical

But....

- Our electrical inspection regime needs to be refreshed (money in the plan – 18 months); and,
- Our stock condition data needs renewed (money in the plan – 36 months)

Transparency, Influence and Accountability Standard

- Renewed approach to customer complaints
- New tenant engagement strategy and engagement hub
- New tenant governance
- Equality Impact Assessment process fully imbedded

But....

- Continued work on involvement
- Our information to tenants could be better
- Need to make sure we are using our tenant profile to inform all decisions
- Performance reporting needs strengthened

Neighbourhood and Community Standard

- NEAT streets having an impact
- Strong partnership working within Safer North Tyneside
- Domestic Abuse Housing Accreditation (DAHA)

But.....

- We can still do more to improve tenant perception of our services
- Communicate our successes

Tenancy Standard

- We understand housing need – a clear strategy
- A new Lettings Policy
- Tenancy Strategy – secure tenancies
- Tackling tenancy fraud
- Rent Policy and tenancy sustainment team making a difference to tenants

Page 27

But.....

- Need to make sure strategies and policies remain up to date; and,
- That teams on the ground are implementing

Tenant Satisfaction Perception Survey

- Perception survey to be completed annually
- 12 questions
- Completed between 23 September and 20 November 2024
- Sent to 5,000 tenants (representative sample of our tenants)
- 1,018 returns
- Final response rate of 20% and a margin of error of $\pm 2.95\%$
- Positive set of results and direction of travel

Page 28

Headline – Tenant Perception Measures for 2024/25

Tenant Satisfaction measure (Perception)	2023/24	2024/25 Topline figures rounded %'s		2023/24 Headline report Nov 2024 - Average Median	2023/24 Headline report Nov 2024 – Median Benchmark for Local Authorities
Overall tenant satisfaction (TPO1)	69%	71%		71.3%	68.2%
Satisfaction with repairs (TP02)	70.2%	70%		72.3%	70.5%
Satisfaction with time taken to complete most recent repair (TP03)	65%	67%		67.4%	66.1%
Satisfaction that home is well maintained (TP04)	66.2%	67%		70.8%	66.9%
Satisfaction that the home is safe (TP05)	69.4%	74%		76.7%	73.5%
Satisfaction that the landlord listens to tenants views and acts upon them (TP06)	48.4%	50%		60.4%	55.8%
Satisfaction that the landlord keeps tenants informed about things that matter to them (TP07)	60.1%	63%		70.3%	67.0%
Satisfaction that the landlord treats tenants fairly and with respect (TP08)	69.7%	71%		76.8%	73.5%
Satisfaction with the landlord’s approach to handling complaints (TP09)	33.1%	42%		34.5%	29.1%
Satisfaction that the landlord keeps communal areas clean and well maintained (TP010)	54.4%	57%		65.1%	63.1%
Satisfaction that the landlord makes a positive contribution to neighbourhoods (TP011)	51.8%	54%		63.1%	59.5%
Satisfaction with the landlord’s approach to handling anti-social behaviour (TP012)	43.5%	52%		57.8%	54%

What's next?

- Full self-assessment against standards to be taken to Cabinet and Landlord Panel – March 2025
- Report any potential compliance gaps to the regulator and tenants
- Programme Board and Improvement action plan in place and progress will be reported through Lead Member
- Inspection within next three years

Meeting: Secure Sub-Committee

Date: 4 February 2025

Title: Work Programme 2024/25

Author: Allison Mitchell, Head of Governance
Sonia Stewart, Manager: Democratic Services

Service: Governance

Wards affected: All

1. Purpose of Report

- 1.1 At its meeting on 9 July 2024 the Sub-committee endorsed its outline work programme for 2024/25. As discussed in that meeting, it is important that the work programme is kept under regular review and that this can be flexed by the Sub-Committee if appropriate during the year (for example, in response to emerging matters during the year which could not be foreseen at the time that the outline work programme was initially discussed). Accordingly, the Work Programme will be included as a standing item of business on the agenda for each meeting of the Sub-committee during 2024/25.
- 1.2 Appendix A sets out the work programme as it currently stands. The Sub-committee is invited to review the work programme and to confirm those items of business to be considered at upcoming meetings, in order that the relevant report authors can prepare the necessary information.
- 1.3 Should amendments to the work programme be proposed, it will be important for the Sub-committee to set clear objectives for each proposed topic to ensure that the focus of all Scrutiny work is on strategic matters which are properly within the Sub-committee's remit, and which will add value through the Scrutiny process.

2. Recommendations

2.1 The Sub-committee is recommended to:

- (a) Consider the current Work Programme, attached as Appendix A
- (b) Confirm the items of business to be considered at the upcoming meetings of the Sub-Committee.

Secure Sub-committee – Work Programme 2024-25

Date of Meeting	Agenda Items
9 July 2024	<ul style="list-style-type: none"> • Performance Overview – service delivery across the Authority in relation to the ‘Our North Tyneside Plan’ 2021-2025 priorities • Work programme 2024-25 • Statement of Licensing Policy (Gambling) Briefing Note/Report
24 September 2024	<ul style="list-style-type: none"> • Affordable Homes Programme • Damp and Mould Policy
3 December 2024	<ul style="list-style-type: none"> • Anti-Social Behaviour
4 February 2025	<ul style="list-style-type: none"> • Homelessness in North Tyneside • Housing Inspection & Satisfaction Survey
10 March 2025	<ul style="list-style-type: none"> • Annual Scrutiny Report • 2025/26 Work Programme Topics – suggestions from outgoing committee • Equally Well Strategy

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